

Right of Withdrawal

Information on exercising your right of withdrawal

Right of Withdrawal

You are entitled to withdraw from this Contract within fourteen days without giving reasons.

The withdrawal period is fourteen days from the day the contract is concluded.

In order to exercise your right of withdrawal, you must inform us (Nangten Menlang International, Grosse Pfarrgasse 3/3, 1020 Vienna, Austria, Phone: +43 1 212 7000, e-mail: office@tulkulobsang.org) by means of an unambiguous declaration (e.g. in a letter sent by normal mail or e-mail) about your decision to withdraw from the contract. You can use the attached sample withdrawal form; but this is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your notification regarding your exercise of the right of withdrawal before the withdrawal period expires.

Consequences of the withdrawal

When you withdraw from the contract, we shall repay to you promptly, or at the latest within fourteen days as of the day we received your notification on your withdrawal from the contract, all payments we have received from you, including original delivery costs (with the exception of any additional costs resulting from the fact you picked a different mode of delivery than the cheapest standard delivery offered by us). We shall use the same payment method that was used by you in the original transaction, unless expressly agreed upon otherwise with you; no fees will be charged to you for the refunding.

If you have requested that the services should start during the withdrawal period, you have to pay us a reasonable amount, which is the proportion of the services already rendered up to the point in time when you inform us of the exercise of the right of withdrawal with regard to the total scope of the services provided in the contract.